Software Developer Work Habits

Communication, Code Plagiarism, Expertise Development



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Course of my Ph.D. studies

Communication



Communication

How do software developers use sketches and diagams? How could we provide better tool support?

How do developers locate performance bugs? How do they use sketches for communication?













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Sketches vs. Diagrams











Related Work

Past studies: Sketches and diagrams important in daily work of software developers







Why another study?

Existing studies:

- Concentrated on certain aspects
- Single companies or academic environment
- Some had small number of participants

Our goal: Thorough description of how sketches and diagrams are used in software engineering practice



Better tool support for integrating sketches and diagrams into software development process



Research Design



Online Survey: Design

- Target population: "software practitioners"
- Concise:
 - ~10 minutes to complete
 - 28 questions, 15 about last sketch
- Recruiting:
 - Network of colleagues and contacts
 - Social networks
 - IRC channels and online communities
 - Directly contacted software companies
 - Article on major German IT news website





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Online Survey: Participants

- n=394
- 32 countries



- 52% software developers, 22% software architects 🕔
- Time spent developing software: 80% (median) 📶
- Professional work experience: **10 years** (median)
- Software projects from various application areas



Is it ethical to "spam" software developers for research purposes?

Worse than



Issues In Sampling Software Developers

Motivation

 Reaching out to professional software developers is crucial part of empirical software engineering research



- **Survey research** is important method to investigate state of practice
- When sampling developers for surveys, several **practical and ethical issues** arise

We report on:

- 1. The problem of **convenience samples**
- 2. **Own experience** with different sampling strategies
- 3. **Ethical** implications of these strategies
- 4. Assessment strategy for **external validity**

Sampling: Ideal Scenario



Sampling: Common Scenario

Main problem: Availability of suitable sampling frames, reachability of participants.



- → Reliance on available subjects: convenience sampling, snowball sampling
- → Likely leads to **biased samples**:
 - Self-selection bias
 - Researchers contact people from their own social and cultural group
 - Limited generalizability

Strategies:

- (Try to) select broad cross-section of the target population
- Clear description of sampling approach and participants
- Take care not to overgeneralize
- Alert readers to the **limitations**

Sampling Strategies



Sampling Strategies: Experience Report

- **Survey** on the usage of sketches and diagrams in software development with **394 participants**
- Four recruitment phases



Sampling Strategies: Experience Report





Personal network:

- Not very effective
- May dependent on quality and quantity of network
- Better suited for other study designs (interviews, controlled experiments)

Online networks and communities:

- Not very effective
- Mostly positive feedback in online forums
- Some criticism in IRC channels

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Directly contacting companies:

• Difficult to cross company borders without a gatekeeper

Public media:

- Most effective and efficient strategy (about 40% of responses)
- Again gatekeeper in editorial team helpful



"Testimonials" (Twitter):

- Rather efficient
- Again problem of biased sample

Sampling Strategies: GHTorrent



GHTorrent

	users	
	id	int
	login	varchar(255)
	name	varchar(255)
	company	varchar(255)
	email	varchar(255)
	created_at	timestamp
	type	varchar(255)
	fake	tinyint
	deleted	tinyint
	long	decimal(11,8)
	lat	decimal(10,8)
	country_code	char(3)
	state	varchar(255)
	city	varchar(255)
	• • • • • • • • • •	
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• GHTorrent:

- Project collecting data about public GitHub projects
- Available online and as data dump
- Possibility to filter users according to their activity on GitHub
- Random sampling
- Email addresses removed in March 2016 after heated discussion on GitHub
- Alternative: Collect email addresses from user profiles or commits
- Convenient, but raises ethical questions

Ethical Considerations



Ethical Considerations

- Ethics: "Rules of behavior based on ideas about what is morally good and bad" [Merriam-Webster]
- Legal aspects out of scope for this talk





"I get emails like this **every week**. You might not realize this but it's majorly annoying and I consider this problem now **worse than spam**, since Google at least filters out spam for me. [...] **[Y]ou send one, I get one per week - or more.** I was playing along for the first 30 or so, and by now (after several hundred emails) **I'm quite annoyed**."

- Sending mails to users on a large scale causes costs, even if they don't participate
- Active users get annoyed and do not answer → **selection bias**







The National Commission for the Protection of Human Subjects of Biomedical and Behavioral Research

- USA: *Belmont Report* (1979) and subsequent legislation of *Common Rule* (1981)
- Three guiding ethical principles:
 - **Respect** for research participants
 - Must enter research voluntarily and with adequate information (informed consent)
 - Beneficence
 - (1) Do not harm
 - (2) Maximize possible benefits and minimize possible harms
 - Justice in participant selection
 - Fairly distribute benefits and burdens of research

Sampling using GHTorrent:

- Users may change their behavior due to "survey spam" (e.g., remove email address from profile)
- Active users are likely to get contacted more often
- Frequently contacted users may refuse to answer → biased samples



Exemplary Guidelines



CASRO code of ethics has section about "internet research"

Criteria for email recruitment:

- (1) substantive pre-existing relationship
- (2) based on relationship "reasonable expectation" to be contacted
- (3) not opted out
- (4) no recruitment via unsolicited emails

Problematic strategies: Contacting companies and using GHTorrent

- No substantive pre-existing relationship
- Unsolicited emails
- GitHub users did not share email to be contacted for research

Assessing External Validity of Online Surveys



What do we know about the target population of software developers?

Strategy for dealing with convenience samples:

"Carefully select broad cross-section of the target population"

- No structured and systematic database with demographics of software developers available
- Yearly Stack Overflow developer survey (2010-2017)



Assessing External Validity



%

25

15

ß

0

%

Age

<20

20-24

25-29

30–34

35–39

40-50

51-60

 No major differences between 2013 (n=7,644) and 2015 (n=26,086) data set

- Our sample biased towards older and more experienced developers
- More participants refused to provide their age (5.6% vs. 1.8%)
- Fewer female respondents (2.8% vs. 4.8%)

>60

Sample

SO 2013

NA

Conclusion





Conclusion

- Gatekeepers are important to crosscompany borders
- "Testimonials" on Twitter and an article on a IT news website worked best for us
- Using **GHTorrent** for sampling is compelling, but raises ethical issues
 - We should **discuss ethical implications** of our research at workshops and conferences (see, e.g., CHI and CSCW).
 - Survey with SE researchers about their notion of ethics
- To assess external validity of a survey, a **collection of developer demographics** is needed
 - Systematic literature review (e.g., age, experience, typical sample sizes)
 - Contacting authors of surveys conducted over the past years







Research Design





Survey Results

Purpose Designing (75%)¹ Explaining (60%)² Understanding (56%)³ Analyzing Requirements (45%)





Survey Results

Purpose Designing (75%) Explaining (60%) Understanding (56%) Analyzing Requirements (45%)





Survey Results



Related Work



Walny et al. Follow that sketch: Lifecycles of diagrams and sketches in software development

VISSOFT 2011



Tool support?



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OneNote

"Even in the digital age, paper is still very much a modern reality. [...] Whatever your approach to paper may be, Evernote's ? powerful paperless features let you handle it all with grace."

EVERNOTE

"Livescribe smartpens bring your words and ideas into your digital world." ...and back to paper?

"Livescribe smartpens only work with Livescribe dot paper."

Vivescribe.



Our Motivation

- Many people still use (and prefer?) analog media
- Why force them to use a different (paperless) workflow?



Our goal: Do not treat analog sketches as subordinate artifacts but support different analog-digital workflows

Round-Trip Sketching



Concept





Prototype: LivelySketches

Overview

	Overview Linkview Metaview	
October 2015		
September 2015		
	Rham Peterson and a start of a st	
August 2015		
Dala Dala	The second secon	

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1-25-40

1

43 % 💷 🗲

Linkview



Metaview



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User Study







Creation and Usage

When did you create your last sketch/diagram?

When did you use the last sketch/diagram created by some else?



Takeaway 1:

Creating own sketches **and using** sketches created by others are frequent tasks among software practitioners.



Effort and Revision

How much effective work time went into the creation and revision of the sketch/diagram up to now?





Lifespan

Please try to estimate the lifespan of the sketch/diagram (how long did/will you use it)?





Formality and UML

Formality: Please try to specify the formality of your sketch/diagram. (6-point Likert scale (0-5) from "very informal" to "very formal")

UML:To which degree does the sketch/diagram contain UML elements?(6-point Likert scale (0-5) from "no UML elements" to "only UML elements")





Relation to Source Code

Please select the software artifact(s) to which the content of the sketch/diagram is related?

(multiple answers or no answer possible)



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Relation to Source Code

Please select the software artifact(s) to which the content of the sketch/diagram is related?

(multiple answers or no answer possible)



Most specific artifact:



Relation to Source Code

- **Help self:** Do you think that the sketch/diagram could help you in the future to understand the related source code artifact(s)?
- Help others: ... help other software developers ...

(6-point Likert scale (0-5) from "It will definitely not help " to "It will definitely help")





Archiving



Conclusion





- Software documentation is frequently poorly written and out of date [Forward02, Lethbridge03]
- Sketches and diagrams could serve as a supplement to conventional documentation
- Software practitioners are willing to keep their sketches and diagrams
- Better tool support needed for archiving and retrieving sketches/diagrams related to source code artifacts



• Tools should support evolution of sketches/diagrams (and software)

More Tool Support



Linking Sketches and Diagrams to Source Code Artifacts



- Video with voice-over: <u>https://www.youtube.com/watch?v=3luLKZx7Wbs</u>
- Video with subtitles:

https://www.youtube.com/watch?v=mG6xCiQpS80

Navigate, Understand, Communicate

How Developers Locate Performance Bugs





Definitions



"A bug that affects speed or responsiveness." (Bugzilla@Mozilla)

"Defects where relatively simple source code changes can significantly speed up software, while preserving functionality."

(Jin et al. - Understanding and Detecting Real-World Performance Bugs, PLDI'12)



Most existing debugging studies focused on how developers fix functional bugs.

Research Gap

But:

Performance

- is a non-functional requirement
- is difficult to measure (benchmarks?)

Performance bugs

- may corrupt user experience
- may waste resources (time, energy)
- can be difficult to reproduce and locate
- require knowledge of program state and runtime consumption

No study focusing on how developers locate (and fix) performance bugs.



Research Questions

RQ1:

How do developers **navigate** the source code and what **information and representation** is supportive for **locating** a performance bug?



RQ2:

How do developers try to **understand** and **explain** the causes of performance bugs?





Study Design

- Qualitative observation study
- Controlled setting
- 12 developers, pair programming
- Locate and fix four performance bugs in collection libraries (Apache Commons Collections and Google Guava Libraries)



Participants

Team	Participant	Current Occupation	Work Exp.	Experience (no exp. $= 0$ to $4 =$ expert)							
	-	-	(years)	OOP	Java	Collec.	IntelliJ	IDEs	Perf.Bugs	Our Tool	Profiling
T1	P1	Research assistant	5	4	4	3	3	3	1	1	0
	P2	Research assistant	5	4	4	4	1	4	2	1	1
T2	P3	MSc student, industry exp.	1	3	3	2	0	3	1	0	2
	P4	MSc student, industry exp.	3	3	3	3	1	2	1	0	1
T3	P5	Software developer	3	4	3	4	1	3	3	1	2
	P6	Diploma student	4	3	3	3	4	2	1	1	0
T4	P7	MSc student	0	3	2	3	1	2	1	0	0
	P8	MSc student	0	1	1	0	0	1	1	0	1
T5	P9	Research assistant, industry exp.	10	3	2	3	0	4	4	0	3
	P10	Research assistant, industry exp.	6	2	2	2	3	1	3	0	2
Т6	P11	Software developer	15	3	1	3	0	3	2	1	2
	P12	Software developer	1	3	3	2	2	2	1	0	1
		mean values:	4.4	3.0	2.6	2.7	1.3	2.5	1.8	0.4	1.3

- All male
- Between 22 and 43 years old
- All except one team had industry experience
- Good level of expertise in OOP, Java, and data structures
- Lack of experience with IntelliJ IDE
- Not much experience fixing performance bugs (rare event)







Visualization of Profiling Data

ProfilingArtifactOverview
Filter artifacts (separate with comma)
service servic
20,007 . Starting: Inred. Full()
22,077 , com.intelilj.rt.execution.applica
ZZ,73% P Java.net.Plainbocketimpl.accept(]ava.net.Socketimpl)
> 22,75% > java.net.ServerSocket.implAccept(java.net.Socket)
> 22,/3% } java.net.ServerSocket.accept()
> 22./3% > java.net.DualStackPlainSocketImpl.socketAccept(java.net.SocketImpl)
22,75%) java.net.AbstractPlainSocketImpl.accept(java.net.SocketImpl)
22.75% java.net.DualStackPlainSocketImpl.accept0(int, java.net.InetSocketAddress
21,81% com.intellij.rt.execution.application.AppMain.main(java.lang.String[])
21,75% java.lang.reflect.Method.invoke(java.lang.Object, java.lang.Object[])
21,75%
21,75% a sun-reflect.Natives private class values extends AbstractLollection / 18,00%
21,75%
21,75%
18,12% in de.unitrier.TestCla
17,63% de.unitrier.TestCla public Iterator iterator ()
11,96%
7,23%
3,63% a de.unitrier.TestCla
1,12% de.unitrier.MyThread final IteratorChain chain - new IteratorChain () · 0.13%
0,92% de.unitrier.MyThread
java.lang.ClassLoader.loadClass(java.lang.String)
0,70% java.lang.ClassLoader.loadClass(java.lang.String, boolean)
0,70% sun.misc.Launcher\$AppClassLoader.loadClass(java.lang.String, boolean)
0,65% java.net.URLClassLoader\$1.run()
0,65%) ava.net.URLClassLoader.findClass(java.lang.String)
0.65%) ava.security.AccessController.doPrivileged(java.security.PrivilegedExcep
0.57% sun.launcher.LauncherHelper.checkAndLoadMain(boolean, int, java.lang.Stri
0.49% sun_misc.URLClassPath.getResource(java.lang.String, boolean)
0.43%
0.041% and misc HEIClassBath detIoder(int)



Navigation: IDE

	🖻 GravatarMain.java - SOUtils - [~/git/soutils]						
🗅 🖶 🕼 🖗 🏕 😹 🗊 🖻 🔍 🚶 💠 4) 🔚 GravatarHash - 🕨 🗰 🕸 🧐 😂 🌮 🏦 🛱 🖶 ? 👘							
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Image: Solution of the second sec	<pre>import java.sql.Connectinport java.sql.SQLExc public class Gravatard public static void String host = String databas String user = Connection con try {</pre>	<pre>nection; Exception; arMain { roid main(String[] args) { = args[0]; base = args[1]; = args[2]; wont = args[3]; conn = null;</pre>					
External Libraries	conn = Da	tabaseHelpers.connectioDatabas	ase(nost, database, user, password);				
	<pre>SelectQue query.add query.add DatabaseH } catch (SQLE: e.printSt: } finally { DbUtils.c } }</pre>	ry query = new SelectQuery(con Copy Reference Paste from History Paste Simple Column Selection Mode Find Usages Analyze Refactor Folding Go To Generate Compile 'GravatarMain.java' Run 'GravatarHash' * Debug 'GravatarHash'	onn, "users"); Vistor Url", "EmailHash"}); Voww.gravatar%' OR ProfileImageUrl LIKE 'https: %V itabaseHelpers::extractEmailHashFromGravatar); Vistor Vistor <tr< td=""></tr<>				
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 — ■ ✓ K= 		 Create Gist Diagrams 	•				
te s		WebServices	4				

Navigation: Profiling Tool





Course of a study session:





Methods (Selection)

RQ1:

How do developers **navigate** the source code and what **information and representation** is supportive for **locating** a performance bug?

Interview transcripts (bug 1-4)

Cross-case analysis [Seaman99]

Navigation visualization (bug 3)

└→ Pattern search




Results (Selection)

RQ1.3: What **navigation strategies** do developers pursue to locate a performance bug?

- About 70% of navigation through IDE, 30% with our tool
- Navigation with method call visualization dominant (in-situ)
- List view never used for bug 3
- Identified two navigation strategies:



Strategy 1 (Toggle): Frequent switching between test class and and other classes related to bug (IDE navigation).



Strategy 2 (Path Following): Follow dynamic method calls with high runtime consumption (In-situ visualization).

Results (Selection)



Strategy 1 (Toggle)



Strategy 2 (Path Following)



Methods (Selection)

RQ2:

How do developers try to **understand** and **explain** the causes of performance bugs?

Interview transcripts (bug 1-4)

Cross-case analysis

Coding of interaction (bug 3)

Descriptive statistics

TAI	BLE VI. PROPOSITION	TABLE IV. INTERACTIONS WHILE LOCATING PERFORMANCE BUG 3 (D: DURING, A: AFTER LOCATING BUG, *: NAVIGATOR TOOK OVER ROLE OF DRIVER, CODES: SEE TABLE V)														
	INTERVIEW ANS	Team	Time (min.)	Success	Driver	Navigator	Total	DC+HC	DR+HR	C QC+QR	odes PN+PI	СО	RD+RC+RE	Other	First Strategy	Sketch
No.	Proposition	T1	30	~	P2		165 45%	46 57%	11 55%	28 21%	5 0%	10 20%	11 55%	54 54%	1	D
3.1	Sketches are a useful tool					P1	55%	43%	45%	79%	100%	80%	45%	46%		
	mance bug, but context in understand them afterwards.	T2	30	\checkmark	P4	P3	112 57% 43%	21 67% 33%	19 58% 42%	24 54% 46%	9 11% 89%	6 33% 67%	9 56% 44%	24 75% 25%	1	А
3.2	Sketches are a suitable do "polished" enough).	Т3	24	\checkmark	Р5	P6	78 63% 37%	18 83% 17%	13 85% 15%	10 90% 10%	6 0% 100%	7 0% 100%	3 100% 0%	21 52% 48%	2	Α
3.3 3.4	sketching experience of the A common sketch vocabular	T4	35	\checkmark	P7	P8	136 46% 54%	24 58% 42%	22 68% 32%	20 20% 80%	15 0% 100%	7 29% 71%	10 20% 80%	38 68% 32%	1	D
3.5	More complex problems or likely to be sketched.	Т5	20	o	P10*	P9*	48 35% 65%	14 21% 79%	9 44% 56%	10 30% 70%	2 0% 100%	0 0% 0%	2 100% 0%	11 45% 55%	-	D
	a program.	Т6	24	×	P12	P11	40 63% 38%	15 73% 27%	13 77% 23%	1 0% 100%	2 0% 100%	3 0% 100%	0 0% 0%	6 67% 33%	2	D



Methods (Selection)

RQ2:

How do developers try to **understand** and **explain** the causes of performance bugs?

Sketching video (bug 3)





Results (Selection)

RQ2.1: How do developers communicate with each other when locating a performance bug?

- 4 of 6 teams expressed first hypothesis about cause of bug in the first half of session
- Driver and navigator mostly worked on **same level of abstraction**
- 3 teams had very **active navigator** (e.g. asking questions about code, prompting driver to navigate to certain methods)
- 2 teams had very **passive navigator** (mostly observed)
- Different levels of **expertise** can be reason for active/passive role



Driver and navigator work on **same level of abstraction**; interaction could be affected by different levels of expertise.



RQ2.2: Could sketches help to understand and communicate a performance bug?

- Four teams spontaneously created a sketch while locating bug 3
- All sketches created by **navigator**
- Sketching static structure (e.g. MultiValueMap)
- Sketching dynamic aspects (execution of method contains (...))
- Keeping track of **alternative hypotheses**



Expertise Development



Research Questions

5.1.1 Characteristics of experts:

- RQ1.1: What characteristics do developers assign to experts?
- RQ1.2: What character traits or behaviors are supportive for becoming a software development expert?
- RQ1.3: What tasks should a software development expert be good at?
- 5.1.2 Motivation and task context:
 - RQ2.1: What challenges do developers face in their daily work?
 - RQ2.2: What motivates developers?
 - RQ2.3: Whom do developers consider a "mentor" in becoming a better software developer?
 - RQ2.4: What are typical reasons for a decline of programming performance over time?
 - RQ2.5: What can employers do to facilitate a continuous development of their employees' software development skills?

5.1.3 Monitoring and self-reflection:

- RQ3.1: What criteria do developers consider when estimating their own programming expertise?
- RQ3.2: How do developers monitor their software development activities?
- RQ3.3: How does the context of self-assessment questions influence developers' ratings?

Research



GT and Conceptual Theory



Fig. 2. Theories we developed in Phase 1 (left) and Phase 2 (right)

(b) Theory of task-specific development of expertise (conceptual level)

Code Plagiarism





Who of you admits copying non-trivial code snippets from Stack Overflow without attribution?





Who of you knew that all content on Stack Overflow is licensed under CC BY-SA 3.0?





Usage and Attribution of

stack**overflow** Code Snippets



in **GitHub** Projects



How many **outdated** and possibly **buggy** clones of Stack Overflow snippets exist in GitHub projects?



Stack Overflow



Answer(s)

All SO content available as XML dump, content in Markdown format.

Here is my g	o at it (no loop	s and handle	s both SI unit	s and binary u	nits):		- 11	T
public star int un: if (by: int exp String return }	<pre>tic String m it = si ? 10 tes < unit) o = (int) (M pre = (si ? String.form</pre>	umanReadabu 00 : 1024; return byte ath.log(byt "kMGTPE" : at("%.1f %s	eByteCount(s + " B"; es) / Math. "KMGTPE"). B", bytes /	log(unit)); charAt(exp-1 Math.pow(un:) + (si ? "" it, exp), pre	: "i"););	ш	C
Example out	out:						_	h
		CT.	RTNARY				- 11	
21	0: 27: 999: 1000: 1023: 1024: 1728: 110592: 7077888: 452984832: 3991029248:	0 B 27 B 999 B 1.0 kB 1.0 kB 1.7 kB 110.6 kB 7.1 MB 453.0 MB 29.0 GB	0 B 27 B 999 B 1000 B 1023 B 1.0 KiB 1.7 KiB 108.0 KiB 6.8 MiB 432.0 MiB 27.0 GiB					•
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Link

Revisions

Main Issue: No separation between text and code.



SOTorrent





SOTorrent

	Id	PostId	PostHistorvId	PostBlockTypeId	d LocalId	Content		Length	LineCount	PredPostBlockId	PredEqual	PredSimilarity	PredCount	SuccCount
	2472490	3758880	7875126	2	4	S	I BINARY	690	14	2472484	1	1	1	1
	2472492	3758880	15577610	1	1	Here is my go at it (no l	oops and han	74	1	2472485	1	1	1	1
•••	2472494	3758880	15577610	2	2	public static String h	umanReadable	380	7	2472487	1	1	1	1
	2472497	3758880	15577610	1	3	Example output:		15	1	2472488	1	1	1	1
	2472499	3758880	15577610	2	4	5	I BINARY	690	14	2472490	0	0.98901098	1	1
	2472501	3758880	24534909	1	1	Here is my go at it (no l	oops and han	74	1	2472492	1	1	1	1
Version	2472502	3758880	24534909	2	2	public static String h	umanReadable	380	7	2472494	1	1	1	1
24534909	2472504	3758880	24534909	1	3	Example output:		15	1	2472497	1	1	1	1
	2472506	3758880	24534909	2	4	S	I BINARY	690	14	2472499	0	1	1	1
	2472507	3758880	130380462	1	1	Here is my go at it (no l	oops and han	74	1	2472501	1	1	1	0
Version	2472508	3758880	130380462	2	2	public static String h	umanReadable	380	7	2472502	1	1	1	0
130380462	2472509	3758880	130380462	1	3	Example output:		15	1	2472504	1	1	1	0
130300402	2472510	3758880	130380462	2	4	S	I BINARY	690	14	2472506	1	1	1	0
	2472511	3758880	130380462	1	5	Related article:	[Java: Forma	163	2	NULL	NULL	NULL	0	0
			Text block	Code bloo	ck				Blocks	not changed Blo simila	ck chang rity metr	ed, but ic was 1.0	Block	added
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3/58880 7874704 2	71	8/4570	7875126						_			<u> </u>		
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2750000 24524000 2	11	5577610	1303804	62										
3758880 24534909 2	1.	5577010	1000001											

PostBlockVersion

Research Questions

- How does code posted on SO evolve?
- How are issues with the code reported?
- How soon are issues fixed?
- How easily can possible issues in older version of the snippets be identified?
- How can the SO UI be improved to included (hints about) evolution?
- → SOTorrent data set helps to answer those questions





